



BRAY INTERNATIONAL, INC.

VERTEBRAL DISTRACTION PUMP

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Vertebral Distraction Pump Warranty Information

Cervical and Lumbar Vertebral Distraction Pump (VDP) Instruments are covered by a one (1) full-year warranty from the date of purchase. Bray International, Inc. agrees to warranty the VDP instruments that are used as recommended, and that break with normal use.

VDP instruments that are received by Bray International, Inc. during the one year warranty period will be either repaired or replaced within 14 days. However, every effort will be made to return them as quickly as possible.

Bray International, Inc. reserves the right to inspect and evaluate any returned VDP instruments for unusual wear or breakage, not consistent with clinical treatment. Therefore, any apparent misuse or damage to the VDP instrument will void the warranty.

If you have a problem with your VDP Instruments, please call our toll-free number: 1-877-418-2729, or e-mail us at sales@vdpump.com. We will give you instructions to help get your problem handled quickly.

Customers will be required to cover the cost of shipping to return the VDP to Bray International, Inc. Bray International, Inc. will cover the shipping cost to return the repaired or replaced VDP.

We endeavor to handle your inquiry as quickly as possible.